



2005 connections
making waves



Verity Customer Connections 2005

Agenda

March 13-15, 2005



Intellectual Capital Management

	ICS1	ICS2	Business Process Management
10:45 am	Improving Search on a Multilingual, Enterprise Web Platform —David Green, Sr. Manager, Web and e-Marketing, EMEA, Deloitte Touche Tohmatsu	Data Discovery: Auditing Your Corporate Information and Content Governance —David Lingley, Vice President, North American Consulting Services, Verity	Process Improvements at Washington Mutual Using Verity Solutions —Peter Lang, Workflow Services, Washington Mutual Bank
11:30 am	Best Practices and Practical Application of Entity Extraction Technologies —Abderrezak Kamel, Software Architect, Verity	Defining and Adopting Effective Business Process Management Solutions —Sylvia Henson, Systems Engineer, Verity	Modeling, Optimizing and Managing Business Processes Using LiquidOffice —Suresh Ramaswamy, Vice President, BPM Strategy, Verity
12:15 pm	Lunch and Birds-of-a-Feather Sessions		
1:30 pm	Special Guest Speaker —Nick Buoniconti, Pro Football Hall-of-Famer and Founder, The Miami Project to Cure Paralysis		
	Intelligent Content Services		Business Process Management
2:15 pm	Enterprise Taxonomies: A Report from the Trenches —Tracy Lunt, Supervisor, Search Solutions Group, DuPont —Meena Raju, Sr. Knowledge Engineer, Verity		Risk Mitigation: BPM in Support of Compliance Applications —Tim Dubes, Vice President, Strategic Marketing, Verity
3:00 pm	"I Wish Verity Would . . ." Interactive Discussion —Moderator, Gary Szukalski, Vice President, Demand and Field Marketing, Verity		
3:40 pm	Announcement and Presentation of User Group Officers		
3:45 pm	Customer Connections 2005 Adjourns		

Solutions

Unified Search and Classification for Manufacturing Enterprises
 —Martin van der Roest, The vDR Group

Proactive Content Notification for Services Firms
 —Guy Miasnik, President, CEO and COO
 —Robert Sullivan, Vertical Solutions

Solutions

Verity Content-driven Applications
 —Emory Emrich, Technical Lead, Global Document Management Solutions, Pfizer
 —Maya Natarajan, Vertical Solutions